# Veteran Assistance Portal - User Manual

## Introduction

The Veteran Assistance Portal is designed to help veterans easily access essential services, schedule appointments, and request assistance. This manual provides step-by-step instructions on how to use the application effectively.

## System Requirements

To run this application, you need the following:   
- Windows 10 or later  
- Python 3.8 or later  
- Required libraries: Tkinter, SQLite3, Pillow, tkcalendar  
- At least 2GB RAM and 100MB of free disk space

## Installation

1. Ensure you have Python installed on your system.  
2. Install required dependencies using:  
 ```  
 pip install tkcalendar pillow  
 ```  
3. Download and extract the application files.  
4. Run the main script using:  
 ```  
 python main.py  
 ```

## User Registration and Login

To use the portal, you must first register an account:  
- Open the application and click 'Register'.  
- Enter a unique username and password.  
- Click 'Register' to create your account.  
  
For login:  
- Enter your username and password in the respective fields.  
- Click 'Login' to access the home screen.

## Home Screen and Features

Once logged in, you can access the following features:  
- \*\*View Services\*\*: Displays available assistance programs.  
- \*\*Schedule Appointment\*\*: Allows you to book an appointment with a representative.  
- \*\*Request Assistance\*\*: Submit a request for medical, housing, job, or disability assistance.  
- \*\*Logout\*\*: Securely logs you out of the application.

## Scheduling an Appointment

1. Click 'Schedule Appointment'.  
2. Select a date from the calendar.  
3. Choose an available time slot.  
4. Click 'Submit Appointment' to confirm.  
5. You will receive a confirmation message.

## Requesting Assistance

1. Click 'Request Assistance'.  
2. Select the type of assistance needed (Medical, Housing, Job, or Disability).  
3. Click 'Submit Request' to send your request.  
4. A confirmation message will be displayed.

## Logout Process

To log out, click the 'Logout' button. A goodbye screen will appear before the application closes.

## Troubleshooting

If you experience issues:  
- Ensure all fields are correctly filled before submitting forms.  
- Check your internet connection.  
- Restart the application if it becomes unresponsive.  
- Contact support if issues persist.